

**C A No. Applied for**  
**Complaint No. 400/2025**

**In the matter of:**

Ram Lakhan Dubey .....Complainant

**VERSUS**

BSES Yamuna Power Limited .....Respondent

**Quorum:**

1. Mr. P.K. Agrawal, Member (Legal)
2. Mr. S.R. Khan, Member (Technical)

**Appearance:**

1. Mr. Neeraj Sharma, A.R for the complainant
2. Mr. R.S. Bisht, Mr. Ankit Khandelwal, Mr. Deepak Verma, Ms. Monika Sharma, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

**ORDER**

Date of Hearing: 23<sup>rd</sup> April, 2026  
Date of Order: 27<sup>th</sup> April, 2026

**Order Pronounced By:-Mr. P.K. Agrawal, Member (Legal)**

1. The brief facts of the grievance are that the complainant applied for new electricity connection vide request no. 8007806988 at premises no. H. No.19, Kh. No.6/16, Gali No.3/2, West Kamal Vihar, Karawal Nagar, Delhi-110094. It is also his case that OP rejected his application for new connection on the grounds of "ESS Space required and consent to establish from DPCC for clothes dyeing work and property sealed and energy dues against CA No. 101420049".

*for Akshat*

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2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new commercial electricity connection at premises no. H. No.19, Kh. No.6/16, Gali No.3/2, West Kamal Vihar, Karawal Nagar, Delhi-110094 vide request no. 8007806988.

Reply further submitted that as per site verification report, complainant is running a cloth colour dyeing work/unit in the property having area of more than 3000 sq. yds, in the applied premises, cloth colour dyeing work is industrial activity in the non-confirming area which is banned by as per Municipal by Laws. Judgments of Supreme Court of India and Delhi High Court submitted in support of the same.

Reply further stated that the building comprising of Ground Floor, First Floor, Second Floor NX activities pole number J-503. Property 3000 sq. yds. ESS space required. Large clothes colour dyeing work DPCC License required. Property is sealed and energy dues of Rs.11,078/-are pending against CA No.101420049 in the name of Ram Lakhan Dubey.

3. The complainant in its rejoinder stated that there is a window on the backside of his property but he has no concern with the back side property. It is stated that he is ready to give a valid DPCC license to the respondent. That his total area of the property is 125 sq. yds. And the property adjoining to my property is in my brother's property which has approx. area of 125 sq. yds. And there is a door on the first floor of that property in case of any emergency.

4. Arguments of both the parties were heard.

5. During the course of arguments, the OP apprised the Forum that the property is having area of more than 3000 sq. yards and cloth colour dying work/unit is being carried out in the applied premises which is an

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industrial activity in non-confirming area which is banned as per Municipal bye-laws, therefore DPCC license is required. The OP also stated that ESS space is required as the property area is more than 3000 sq. yards. OP also stated that the premises of the complainant were visited on 02.09.2025 and there are outstanding dues against CA no. 101420049 amounting to Rs. 11,078/-. OP also stated that the property is sealed by the appropriate authority.

Against the objections of OP the complainant stated that he is ready to provide DPCC license but his plot area is only 125 sq. yards, therefore, there is no requirement of ESS space.

6. From the narration of facts and material placed before us we find that against the objections of the OP the complainant has neither opposed the objections of OP nor produced any documentary evidence to prove their stand. The complainant has not denied the sealing of the premises nor provided any de-sealing orders. No document has been placed by the complainant to show that his property is different from the sealed property.
7. The Forum finds that the complainant applied for a new electricity connection, which was rejected by the OP on multiple grounds including Industrial activity (cloth dyeing) in a non-conforming area, requirement of DPCC consent, requirement of ESS space, sealing of the premises, and outstanding electricity dues.
8. The complainant, in response, failed to produce any documentary evidence to substantiate his claims, particularly, No proof of the property being only 125 sq. yards, No documents showing separation from the allegedly larger sealed premises, No de-sealing order from the competent authority, No clearance or consent from DPCC.

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9. The complainant also did not effectively rebut the allegations of running an industrial activity in a non-conforming area, Existence of pending electricity dues. On the other hand, the OP has justified the rejection based on Applicable municipal bye-laws, Requirement of statutory approvals, Site inspection report, outstanding dues linked to the premises.

In absence of any cogent evidence from the complainant, the objections raised by the OP remain **unrebutted and valid**.


ORDER

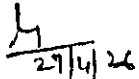
In view of the above findings, the Forum holds that there is **no deficiency in service** on the part of the OP in rejecting the application for a new electricity connection.

Accordingly, the complaint is **dismissed**.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K.AGRAWAL)  
MEMBER (LEGAL)

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*for*  
*Sharma*